

## **COVID-19 Template for veterinary hospitals to send to clients**

Dear Valued Client:

We understand the concern that Coronavirus has brought to the area and we want to make you aware of the steps we are taking to protect our valued patients, clients and staff.

First, we remain open with our regular schedule. If this changes, we will notify our clients. Currently, there is no evidence that companion animals can be infected with or spread COVID-19. We recommend you refer to the Centers for Disease Control & Prevention (CDC) for more information. This is also an excellent link for more information as it relates to pets:

[https://vetmed.illinois.edu/pet\\_column/coronavirus-pets/?fbclid=IwAR190kYPLHRwV\\_AGrIb1DbfZzOrmcNr5SxJnWotZnbgzB3rkJA3yKZvlcj8](https://vetmed.illinois.edu/pet_column/coronavirus-pets/?fbclid=IwAR190kYPLHRwV_AGrIb1DbfZzOrmcNr5SxJnWotZnbgzB3rkJA3yKZvlcj8)

Employees and pet owners who have symptoms of respiratory illness (cough, sneezing, shortness of breath, fever) are asked to stay home and not come to the hospital until they are free of fever (100.4 F [37.8 C] or greater) or associated symptoms for at least 24 hours without using fever reducing medication. If you are experiencing these symptoms above, and your pet has a scheduled appointment, please reach out to us to reschedule your appointment.

In our office, our practice adheres to and has escalated efforts for disinfection and avoiding disease transmission. We continue to ask all employees and pet owners to follow the CDC guidelines to prevent the spread of disease: wash their hands often with soap and water for at least 20 seconds, especially after going to the bathroom; after blowing your nose, coughing, or sneezing. If soap and water are not readily available, please use hand sanitizer.

The wellness of you, your pets, and our staff is our number one priority. Thank you for the trust you have in providing extraordinary veterinary care for your pets. Please contact our clinic at any time with questions or concerns.

Thank you.

Dr. [Jane/Joe Smith] and Staff

[Insert Hospital Contact Phone]

[Insert Email Address]