HOOSIER VETERINARIAN
HV
NEWSLETTER

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HV Hoosier Veterinarian

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1202 East 38th Street
Discovery Hall Suite 200
Lisa A. Perius, Executive Director
lisa@invma.org
Lourdes Syndram, Membership Services Director lourdes@invma.org
317-974-0888 / fax 317-974-0985

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IVMA PRESIDENT DR. AARON SMILEY

Racial injustice has always been present in our society and the murder of George Floyd brought it back to the front of our collective conscience. In response to our nation's renewed focus on creating a more just society, the IVMA Board of Directors adopted a statement to reaffirm our association's commitment to social justice and equity. (see below)

The IVMA Board of Directors is committed to increasing the diversity of veterinary medicine in Indiana and the entire profession. Thankfully, the Purdue University College of Veterinary Medicine has been leading the way to improve diversity and inclusion for our profession under the direction of Dean Willie Reed. Together, Indiana veterinarians will lead the way and work to make our profession as diverse as the clients we serve.

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A commitment to diversity and racial justice is part of the Board's 2030 vision to make Indiana the best place to practice veterinary medicine. The new board (a result of the completion of IVMA's governance restructure) convened for the first time in June and we adopted the vision to make Indiana the best place in the country to practice veterinary medicine in the next 10 years.

This is a lofty goal and the Board feels it is attainable. We will be working on metrics to assess our progress so that our vision is more than words on a page. This vision will take a lot of work. We will need a lot of people engaging in a variety of different efforts to realize this critical vision. I encourage every member to volunteer with the IVMA so that we can leave our profession better for the next generation.

IVMA Diversity Statement

Part of the mission of the IVMA is to serve as a voice for veterinarians while advocating the highest standards and ethics.

At this time, it is important that the IVMA be the voice for our members facing racial

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Western Indiana • This is a solo, small animal practice that is located in western Indiana, south of I-70. It is a solid and growing practice with a good reputation for providing complete veterinary services to the surrounding communities. Both the practice and the RE are for sale. (IN826)

Northwest • This is a solo, small animal practice located in northwest Indiana close to the Illinois border. The practice is housed in a free standing 3000 sq. ft. facility that sits on a pretty wooded parcel. Both the practice and real estate are for sale (IN806)

Northwest • This is a very nice companion animal practice located in northern Indiana near the Michigan border. You can live in either state! The practice is housed in an attractive free standing building with plenty of room to grow! (IN805)

Western Indiana• This is a solo, small animal practice that is located in Indianapolis, on the western side and inside the beltway! The practice provides compassionate veterinary services to the surrounding communities and is housed in an attractive, free-standing building with easy access and plenty of parking. The RE is also for sale. (IN808)

Indianapolis• Busy and growing practice with 1.5 doctors. Attractive and well –equipped facility located on the east side of Indianapolis. Both the practice and the RE are for sale. (IN307)

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injustice.

Diversity in an organization and membership provides richness and value to our profession. Reaching the highest standards of humanity and ethics means recognizing and actively combating implicit bias, prejudice, and racism. We reaffirm our commitment to do the work required which leads to transformational change where we work and throughout the veterinary industry.

For additional resources, we encourage our members to visit the AVMA website on Diversity and Inclusion in Veterinary Medicine (https://www.avma.org/resources-tools/wellbeing/diversity-and-inclusion-veterinary-medicine) which includes a wide array of webinars, certificate programs, podcasts, and reading materials.

Sincerely,

Dr. Aaron Smiley
IVMA President
aaronsmiley@me.com

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FROM THE EXECUTIVE DIRECTOR'S DESK

BY: LISA PERIUS

Life has changed for everyone since mid-March 2020. This includes life here at IVMA. Since March 16, 2020, we have sent you 28 emails related to important information you needed regarding COVID-19 and practicing veterinary medicine in Indiana. Additionally, we sent information related to town hall meetings and wellness. I hope you found this information timely and helpful and that our work exceeded your expectations as an IVMA member. IVMA leadership worked hard to ensure veterinary medicine was informed and represented during these unprecedented times.

As soon as the COVID-19 work "slowed down" a bit, we refocused our time back to other areas of importance to IVMA members. This includes:

- **Inspect** – the IVMA Inspect Task Force has been updating and streamlining the information you need to know regarding dispensing and prescribing Controlled Substances and Gabapentin. Learn more on page 23 of the newsletter. We will soon be rolling out videos and updated information to make sure you are informed and compliant with these laws. Watch your email box in the next few weeks as we will be pushing out a lot of information.

- **Continuing Education Laws** – even though you do not renew your veterinary license until October 15, 2021, members have been asking if the continuing education rules changed due to COVID-19. The answer today is "no". This means that of the 40 hours required to renew your license, 20 hours may be obtained through self-study (this must include a test at the end of the self-study) and the other 20 hours must be in-person. The in-person continuing education can be obtained "virtually", provided the session is live (or the presentation is recorded) and the presenter is available for interaction with the participants. IVMA will continue to monitor any changes and keep members informed.

- **IVMA Continuing Education Opportunities –** we are working to develop additional learning opportunities for members in the coming months to assist you with obtaining quality CE right here in Indiana. This will included bi-monthly IVMA Learning Thursdays (one hour, Zoom CE presentation), on-demand learning offerings, self-study CE (8 hours of CE are already on the IVMA website and are complimentary for members), two wet labs this fall (Rehab on 9/30 and Wellness Wet Lab on 11/18), Power of You Business (see next bullet for more information) and the upcoming Crossroads Veterinary Conference, February 4-6, 2021.

- **This year's Power of You program planning is moving forward and will focus on the Power of You BUSINESS.** We have planned four sessions where you can obtain 20 hours of continuing education:

  - **August 20, 2020 – Insights Personality and Leadership, Dr. Heidi Hulon, Elanco**

  - **September 10, 2020 – Financial Wellness Bootcamp featuring Dr. Matthew Salois, Chief**

Economist at AVMA (via Zoom) and Terry O'Neil, CPA, from Katz Sapper Miller

- **October 1, 2020 – How You Can Practice More Efficiently, Leverage your veterinary technician staff and implement veterinary virtual care. Presentations will be offered by Kenichiro Yagi, MS, RVT, VTS (ECC) (SIAM) (via Zoom) and Dr. Aaron Smiley**
- **November 12, 2020 - Focus on Staffing – "Getting Comfortable Being Uncomfortable" with Dr. Mia Cary (via Zoom) and "HR Updates even During COVID-19" offered by the AVMA PLIT**
- **The cost to register is $349.** Space is limited so registered today. Call the IVMA office for more information.

- **Our popular and successful Power of 10 leadership development program will begin in August, 2020.** We have a full class of 10 recent graduates who will participate. This will be our 8th year for Power of 10 and it remains one of the model programs in the country.

- **Insights training** – IVMA members have the unique opportunity to offer Insights training in their veterinary practices. As a trained facilitator, I can come to your practice and deliver transformative information for your team. Learn more at: https://www.invma.org/insights-training/

Thank you for your membership. IVMA will continue to deliver the member value you expect and deserve to thrive in your veterinary career. As always, feel free to contact me at lisa@invma.org.

A REVIEW OF CONTINUING EDUCATION LAWS FOR VETERINARIANS IN INDIANA

Veterinarians are required to have completed forty (40) hours of continuing education acquired between October 15, 2019 and October 15, 2021. Veterinary licenses expire on October 15 of odd numbered years. The next renewal date is OCTOBER 15, 2021.

Continuing education is not required for the year in which the initial veterinary license was issued. Therefore, a person who was issued an original veterinary license between the date of October 15, 2019 and October 15, 2020 are only required to submit twenty (20) hours of continuing education. A person who is issued an original veterinary license after October 15, 2020 are not required to submit continuing education for the next renewal.

Approval of Continuing Education Programs

Under the statutory provision as listed below, if a program is designed to directly enhance the practitioner's knowledge and skill in providing services relevant to the practitioner's profession or occupation and falls under an "Approved Organization" it is no longer necessary to submit an application for continuing education approval by the Indiana Board of Veterinary Medical Examiners.

Under Ind. Code 25-1-4-0.2:

Sec. 0.2. As used in this chapter, "approved organization" refers to the following:

1. United States Department of Education.

2. Council on Post-Secondary Education.

3. Joint Commission on Accreditation of Hospitals.

4. Joint Commission on Healthcare Organizations.

5. Federal, state, and local government agencies.

6. A college or other teaching institution accredited by the United States Department of Education or the Council on Post-Secondary Education.

7. A national organization of practitioners whose members practicing in Indiana are subject to regulation by a board or agency regulating a profession or occupation under this title or IC

15.

8. A national, state, district, or local organization that operates as an affiliated entity under the approval of any organization listed in subdivisions (1) and (7).

9. An internship or a residency program conducted in a hospital that has been approved by an organization listed in subdivisions (1) through (7).

10. Any other organization or individual approved by the Board.

Also, under Ind. Code 25-1-4-0.5:

Sec. 0.5. As used in this chapter, "continuing education means an orderly process of instruction that is approved by an approved organization or the board that is designed to directly enhance the practitioner's knowledge and skill in providing services relevant to the practitioner's profession or occupation.

Automatic Approval

Continuing education programs for veterinarians and registered veterinary technicians sponsored by the following organizations shall be deemed approved and no approval by the Board shall be required:

American Veterinary Medical Association or any of its constituent organizations

Indiana Veterinary Medical Association, local veterinary associations, or any other state or provincial veterinary medical association

American Animal Hospital Association or any another veterinary specialty organization

Indiana Veterinary Technicians Association

Purdue University School of Veterinary Medicine or any other accredited veterinary school in the United States

American Association of Laboratory Animal Sciences

Note: This is just a limited list of organizations that have automatic approval. Organizations that do not fall under Ind. Code 25-1-4 or have not been approved by the Veterinary Board will not be accepted as continuing education credit hours for license/registration renewal.

Continuing Education Derived from Self-study

Continuing education derived from self-study will be accepted as renewal credit under the following conditions:

The content must pertain to the practice of veterinary medicine.

Self-study methods of presentation must include a written examination or post evaluation.

Credit is limited to twenty (20) hours per biennial renewal period for veterinarians.

Because veterinarians don't renew their veterinary license until October of 2021, there have been no changes to state law regarding the continuing education requirement.

In summary:

- Veterinarians are required to obtain 40 hours of continuing education between October 15, 2019 and October 15, 2021.
- Up to 20 hours of the 40-hour requirement can be obtained through self-study, provided the self-study offering has a quiz or post-evaluation at the end of the offering. You must obtain a certificate of completion.
- Continuing education offered by the IVMA, local districts, other veterinary medical associations, the AVMA, and the Purdue University College of Veterinary Medicine, for example, are pre-approved.

- If the offering is RACE approved (Through the AAVSB Registry of Approved Continuing Education (RACE®) it is acceptable CE.

- If none of the above apply with regard to the offering, you must have the program approved the Indiana Board of Veterinary Medical Examiners to be awarded continuing education. Learn more at: https://www.in.gov/pla/2654.htm

Questions:

- **If I attend an online webinar (offered, for example, by an approved provider), does that count for CE?**

Yes, if you participate in the live offering where you can interact with the presenter.

Does this type of CE fall under the "live" CE or the "self-study" hour requirement?

Yes it falls under live CE.

- **If I participate in an on-demand CE offering, does that count for CE?**

Yes, but only if there is a quiz at the end of the offering.

No, if you just "watch or listen to" the on-demand offering without any test or post-evaluation at the end.

- **Does attending a "virtual" conference count towards CE?**

Yes – if you participate in the live offering where you can interact with the presenter. This would count towards the in-person CE requirement.

- **If a CE program is RACE approved, does that mean it is automatically approved?**

Yes – you don't need to seek approval from the veterinary licensing board.

When treating four-legged patients, make each moment matter.

—

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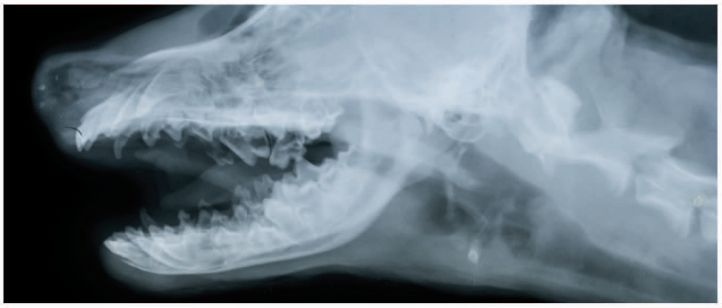
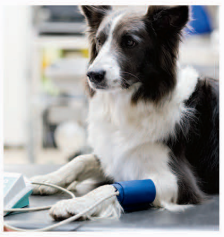
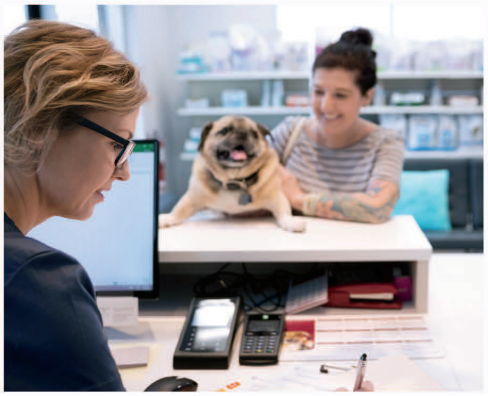

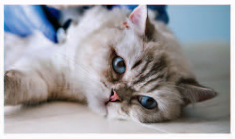

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IVMA VETERINARY WELLBEING PROGRAM UPDATE

BY: ANNE KELLEY, LCSW, LCAC

My name is Anne Kelley and it has been a pleasure working with the Veterinary Wellbeing Program since November 2019 on behalf of the Indiana Veterinary Medical Association. In addition to facilitating the IVMA Veterinary Wellbeing Program, I am the Senior Case Manager at the Indiana State Medical Association (ISMA) Physician Assistance Program; I also have a small private therapy practice.

The era of COVID 19 is an unprecedented time in our history. The pandemic impacts everyone. Increased isolation, anxiety about income, working too much or not enough, increased caregiving, homeschooling children via e-learning, and uncertainty about the future are just some of the experiences and stressors shared by individuals. The emotional impact of COVID 19 is already surfacing. For those people who typically manage their anxiety, depression or post-traumatic stress disorder on their own or with their formal support system, symptoms will likely increase during this time period. Unhealthy coping mechanisms may be magnified as emotions intensify. It is important to be aware.

It is critical that each person engage in continuous self-care throughout this pandemic. Incorporating healthy meals, consistent sleep and regular exercise, as well as spending time with friends and family are crucial during this time. In addition, engaging in hobbies and spiritual activities promote overall well-being.

If you have any questions or concerns, please contact me at (317) 332-1933 or veterinarywellbeing@invma.org. If needed, I can assist with local resources that may mitigate the symptoms prior to formal intervention being required. All information is confidential.

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BOAH: CURRENT HOT TOPICS

BY: INDIANA BOARD OF ANIMAL HEALTH

The Indiana State Board of Animal Health (BOAH) continues to be open for business, as we have been throughout the pandemic. Throughout we have continued to maintain a presence in the central office with a skeleton staff, while many shifted to work-at-home status. Some our staff have begun returning to the office, while others will continue to operate remotely. As always, BOAH continues to serve you and the citizens of Indiana, so do not hesitate to contact us.

A few important issues to be aware of:

SARS-CoV2 Testing Pets

BOAH has received inquiries regarding pets and testing for COVID-19. The Centers for Disease Control and Prevention (CDC) encourages pet owners who are infected with COVID-19 to avoid contact with animals while they are sick.

Decisions on approving testing pets are made collaboratively between the State Veterinarian and State Public Health Veterinarian. Animal testing for COVID-19 will only be approved if both officials agree with the necessity to protect the health of vulnerable human or animal populations. A licensed veterinarian must submit testing requests to BOAH.

When considering testing pets for SARS-CoV2 veterinarians are asked to screen cases carefully. If you have a case you believe is a candidate for testing, please contact BOAH prior to submission.

Before testing pets consider:

1. Will a positive test result change the course of therapy for this patient?

2. Is this animal able to be quarantined in the home for the next 14 days, or does this animal need to have contact with the public?

BOAH's Response to the COVID-19 Pandemic

The effects of the COVID-19 pandemic have impacted each of us in various ways and presented us with different challenges.

To keep those in veterinary medicine and Indiana's agriculture industry informed on current issues during the pandemic, BOAH and the Indiana State Department of Agriculture have co-hosted weekly calls, Fridays at noon since mid-March. Each week, around 120 callers have listened to updates and discussion of coronavirus-related issues unique to animal health and Indiana agriculture.

The work volume at state-inspected meat and poultry processing establishments significantly increased between mid-March to mid-June. BOAH's Meat & Poultry Inspection Division continues to work closely with these facilities to provide inspection coverage where needed. BOAH has worked closely with the Indiana State Department of Health and meat processors to ensure Indiana's meat processing facilities have the information and resources they need to remain open.

BOAH's dairy inspectors worked with Indiana dairy processors to modify operational periods

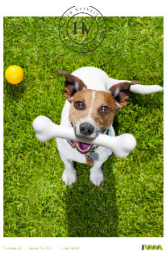
This helped dairy farmers avoid dumping milk.

BOAH staff continue to work in the Indiana Department of Homeland Security Emergency Operations Center, and the state Joint Information Center responding to media inquiries regarding COVID-19.

Rabbit Hemorrhagic Disease Virus (RHDV)
Rabbit hemorrhagic disease (RHDV) is a highly contagious viral disease in rabbits with a high mortality rate. This virus is considered a foreign animal disease (FAD) in the United States. Contact BOAH if you have questions or would like to discuss a potential FAD investigation.
In the past few years, RHDV Serotype 2 (RHDV2) has been detected in North America in both wild and domestic rabbits. In recent months, the virus has been identified in several states including Washington, New York, New Mexico, Arizona, Texas, Colorado, Nevada and California.
The two strains of this disease, RHDV and RHDV Serotype 2 , are similar except RHDV2 affects both wild and domestic rabbits. RHDV and RHDV2 do not impact human health and is not known of affect other animals.
The most common sign of RHDV is sudden death with blood-stained noses caused by internal bleeding. Infected rabbits may develop a fever, be hesitant to eat, or show respiratory or nervous signs.
Currently, a licensed vaccine is not available in the United States. An imported, unlicensed vaccine has been approved for use in states that have had a positive diagnosis. The USDA is working with a U.S. vaccine manufacturer to produce a licensed product that will be available for rabbit producers in all states.
Rabbit owners and veterinarians are encouraged to practice good biosecurity and monitor rabbits for signs of illness daily.

In June, BOAH hosted a webinar for rabbit owners about RHDV. A recording of the webinar is available on YouTube: www.youtube.com/watch?v=9V6VNlkolVY.

Do you see rabbits in your practice?
If yes, please let BOAH know by contacting us at: animalhealth@boah.in.gov or 317-544-2400. We are compiling a list of veterinarians who treat rabbits. The list would be provided to rabbit owners who contact BOAH in search of a private veterinarian.



Volume 50 / Issue No. 04 / July 2018

- Using Emotional Satisfaction To Keep Your Team Engaged
- BOAH – Animal Shelter Standards
- Be Safe At Livestock Exhibitions and Fairs This Summer
- Veterinary CBD Oil Updates

Volume 50 / Issue No. 03 / May 2018

- Animals in Traffic Incidents
- Glad YOU Asked That!
- BOAH – Veterinarians Ensure A Safe Food Supply
- IVMA Volunteer Form

Volume 50 / Issue No. 02 / March 2018

- Implications of Flooding In Livestock and Horses
- BOAH Insights from 2017
- Annual Meeting Recap
- Averting Problems With A Social Media Policy

Volume 50 / Issue No. 01 / January 2018

- The Evolving Landscape of Equine Welfare
- International Travel With Pets
- Time to De-stress Your Practice?
- Are You Drinking Enough?

IVMA MEMBER SERVICES HOOSIER VETERINARIAN ARCHIVE

BY: LOURDES SYNDRAM IVMA MEMBERSHIP SERVICES DIRECTOR

Did you know that the IVMA has an online archive of Hoosier Veterinarian publications going back 7 years?

The publications are organized by date, with the highlighted topics.

Below are easy to follow instructions on how you can access the Hoosier Veterinarian archives.

1. To open the publication you must be signed into your IVMA membership account.
2. Once signed in go to the top menu bar and hover over Latest News. Then click on the Hoosier Veterinarian archive tab.
3. Once there, you will notice the picture of the Hoosier Veterinarian. Click on the image which will then open the newsletter in a PDF reader format.
4. To access the older publications, scroll down to the bottom of the web page and choose either button: 2016-2015 or 2014-2013.

The Hoosier Veterinarian archive is a great tool to find information on various topics covered over the years: Continuing education, IVMA mebership information, Legislative information, Indiana Board of Animal Health articles, Practice Management, Wellbeing and much more.

We hope that you take advantage of this great member service and if you have any questions please give us a call at 317-974-0888.

THE LATEST NEWS IN INDIANA

2021 CROSSROADS VETERINARY CONFERENCE

The Crossroads Veterinary Conference committee is working on plans for the 2021 conference February 4-6, 2021. Possible plans include a virtual meeting along with a meeting at the Embassy Suites in Noblesville, IN.
Stay tuned for more information over the coming months.

HEALTH & WELLNESS

Now more than ever it is important to be mindful of your feelings and emotions. These are stressfull times and we all need to take time for ourselves. For more on wellbeing, visit the IVMA website: https://www.invma.org/veterinary-wellness/

IVMA FACEBOOK GROUP

The IVMA has created a closed FB page for IVMA members. This page will be another way for you to receive information and will be a secure site to talk with a group of your veterinary peers. If you would like to join please email lourdes@invma.org or friend Lisa Perius or Lourdes Syndram on FB. If you are already a member and have friends that are veterinarians and IVMA members, you can add them and then we will approve them to the group.

IVMA MEMBERSHIP - HAVE YOU RENEWED?

Reminder, if you have not paid your 2020/2021 membership dues, your membership has expired. Renewal is easy: Send the form that was mailed to you in May. Return it to IVMA via: fax: 317-974-0985, email to lourdes@invma.org or renew by phone at 317-974-0888. We look forward to serving you through the coming years. **Our Community - our Connection - our IVMA**.

COVID-19 UPDATES

We hope that you have found the communication on COVID-19 helpful over the past several months. Please know that we are staying current with any updates and will continue to supply you with information. More info on COVID-19 is available on our website: https://www.invma.org/members-only-covid-19-information/

IN MEMORIAM

Dr. Paul McCune, MN '85
Cedar Lake, IN
Died March 24, 2019

Dr. Hugh Lewis, Glassgo '65
Vancouver, WA
Former Dean of the Purdue University College of Veterinary Medicine
Died April 25, 2020

Dr. Alan Decker, TN '88
Tell City, IN
IVMA Member
Died June 30, 2020

AT-LARGE BOARD MEMBER OPENING

The IVMA is looking for volunteers who maybe interested in serving on the IVMA board of directors for a 3-year term, January 2021-2024. Call the office today for more information. The deadline to apply is August 1, 2020.

INSPECT UPDATES

The IVMA Inspect Task Force has been hard at work the last six months continuing to learn more about Inspect and how veterinarians must register and report to the Prescription Monitoring Program (PMP). Look for the article on page 23 for more information.

THREE TIPS TO ENHANCE YOUR PRACTICE

BY: TERRA SHASTRI - ONTARIO VETERINARY MEDICAL ASSOCIATION

It is much easier to implement new management strategies when you know someone else has already overcome the unanticipated challenges and successfully implemented the same strategy.

Mary Cassidy, Hospital Administrator at North Oakville Animal Hospital in Ontario, worked in the corporate world for 24 years before following her passion and joining the veterinary profession in 2012. Since then, Mary has worked diligently to enhance the team and grow the business while keeping clients happy.

Mary shared her current top three practice management tips for other veterinary teams:

Embrace the ProSal compensation model.

In Sept 2016, the North Oakville management team implemented a ProSal compensation model for their associate veterinarians. The program is designed to give associates the security of a guaranteed base salary paid bi-weekly, combined with the added incentive of a variable quarterly bonus based on billings above a set target for professional services and product sales (pharmaceutical, diets, over-the-counter products). For example, an associate may be paid an annual base salary of $60,000 per year and paid 21% on revenue they generate once they surpass $285,000 ($60,000 is 21% of $285,000). (Practices that use this type of compensation model typically pay the bonus either monthly or quarterly.)

The North Oakville team expressed some concern over this change in compensation, fearing confrontations among associates over clients and billing and how it would impact their way of practicing medicine. Plus, the associates were concerned about meeting their target.

After nine months of paying their associates using this new compensation structure, they

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have found that none of these concerns have materialized. Both the associates and the business are thriving, and the practice has realized a 25 per cent increase in revenue. The associates have received a bonus each quarter so far, and they are seeing a direct financial benefit from their hard work, exceptional patient care, owner education and client service. Mary adds, "It's been a great experience for the whole team and practice."

Email or text patient pictures to clients during their stay.

For every hospitalized or boarding patient, the North Oakville team uses the clinic cell phone to take and send pictures of the pet to their family, including a note written from the pet's perspective. The Animal Care Attendants take the lead on this program and it is one of the tasks listed on the whiteboard for every pet staying in the hospital. Mary explains, "We get loads of positive responses from clients who are missing their pets. They can see from the picture and note that we are giving their pets lots of loving attention while they stay with us."

North Oakville's clinic motto is "Where pets are family". Sending pictures is just one of the ways the team brings that to life. Mary believes this has contributed to "an increase in boarding revenue as clients know we're taking the best possible care of their fur-kids."

Solicit Client Feedback.

The North Oakville team recently implemented a new client communication tool where they send emails to clients after they have been into the clinic to thank them for their visit and ask them to complete a client satisfaction survey. Some of the questions on the survey include:

- **How easy was it to schedule a convenient appointment?**
- **How would you rate your overall experience with our Client Service Team?**
- **How would you rate the quality of care your pet received from the doctor?**
- **How would you rate the cleanliness of our hospital?**
- **Would you return to our practice in the future?**

If any negative feedback is received, Mary follows up with the client (if they chose to include their identity) to find out more detail, thank them for their input and find a way to make it right. Mary believes, "When we can respond quickly to any client concerns and address the issue, we help to save the relationship and proactively manage the practice's reputation by hopefully avoiding negative online reviews." Mary uses client feedback to coach her team and fix any systemic problems that contributed to the negative client experience.

So far, North Oakville has received overwhelmingly positive feedback, and this is shared with the team so they know how much their hard work is appreciated by their clients.

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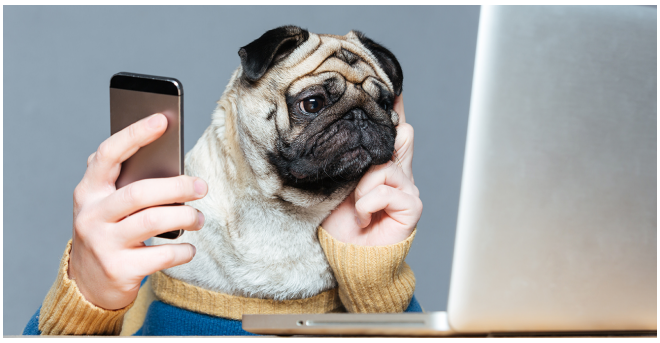

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INSPECT – INDIANA'S PRESCRIPTION DRUG MONITORING PROGRAM

The IVMA Inspect Task Force has been hard at work the last six months continuing to learn more about Inspect and how veterinarians must register and report to the Prescription Monitoring Program (PMP). Below is an overview of the program and where you must be in compliance with Indiana state law as a prescriber. Look for more even more information from IVMA in the next few weeks regarding Inspect as we roll out an updated, organized website, training videos, and an opportunity to present questions.

1. Register with Inspect(PMP AwareX) – As of January 1, 2019, a practitioner who is permitted to distribute, dispense, prescribe, conduct research with respect to, or administer ephedrine, Pseudoephedrine, or a controlled substance in the course of the practitioner's professional practice or research in the United States must be registered with Inspect. (This applies to veterinarians who hold an Indiana CSR.) INSPECT (Indiana Scheduled Prescription Electronic Collection and Tracking Program) is Indiana's own prescription drug monitoring program (PDMP) that serves as a tool to reduce the abuse, acquisition and diversion of prescription drugs in Indiana.https://indiana.pmpaware.net/login. You should already be registered with Inspect – the PMP AwareX.

2. **You can register a Delegate that will act on your behalf to assist with reporting and querying.** Registering a delegate is virtually identical to registering as any of the other healthcare professional roles. The user would select one of the delegate roles (e.g.Prescriber Delegate – Unlicensed or Pharmacist Delegate – Unlicensed) and enter any required information on the demographics screen.

3. Register to report what your clinic dispenses to the Appriss PMP Clearinghouse

ATTENTION: Typically, only one DVM from a clinic needs to register to submit data to the Clearinghouse (which means there is only one clearinghouse account per clinic). The person that should register with the Clearinghouse to submit data is the DVM that orders and maintains the controlled substances for the clinic. Additional DVM's within the practice that will dispense the controlled substances should be registered as "Users" once the main account is set up.Reporting to the Clearinghouse is required.

Prescription data submissions (more than 72 hours) must be submitted through the Appriss PMP Clearinghouse. Please use the following link:https://pmpclearinghouse.net.

4. After you have registered your clinic in the Clearinghouse, your clinic must report dispensations of more than 72 hours to the database. This must be transmitted/submitted not more than 24 hours after the date on which the controlled substance is dispensed or by the end of the next business day. **If you have issues or concerns that this document does not specifically address-a 24 hour helpline is available at 844-446-4767.**

Manual Entry can be done through a Universal

Claims Form (UCF).

Manual Entry is an option for data submitters to enter their prescription information into the PMP Clearinghouse system using a form derived from the Universal Claims Form. It allows the entry of patient, prescriber, dispenser, and prescription information.

5. Zero Reporting to the Clearinghouse - A zero report must be submitted every twenty-four (24) hours for a retail pharmacy, provider who can dispense or every thirty (30) days for a hospital (Type II) pharmacy. The reporting frequency may be subject to change.**If a controlled substance is dispensed that is equal to or less than a 72-hour supply , that information does NOT have to be reported to INSPECT (PMP AwareX) and the prescriber can continue submitting zero reports.** However, if a controlled substance is dispensed that exceeds the 72-hour supply, that prescription must be reported to the INSPECT (PMP AwareX) program within twenty-four (24) business hours. The prescriber may then submit zero reports to cover the time period in which no controlled substances were dispensed and should bracket the reporting of the controlled substance dispensation.

6. Beginning on January 1, 2021, if you are writing a prescription (not dispensing), you must query the PMP AwareX before issuing the prescription. The Patient Request is a report that displays the previous prescription drug activity for a specific patient.

7. Learn more about integrating your practice software with the State's program at: https://info.apprisshealth.com/inspect-gateway-integration request-0.

Important Dates:

January 1, 2019 – Register with Inspect PMP AwareX Program

January 1, 2019 – Register with the PMP Clearinghouse to report dispensations of more than 72 hours

January 1, 2021 – Required to query the PMP AwareX Program before issuing a written prescription (not dispensing)

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Indiana Veterinary Medical Association 1202 East 38th Street Suite 200 Indianapolis, IN 46205
invma.org info@invma.org P: (317) 974-0888 F: (317) 974-0985